



Line of Effort 2, Goal 1:

## **Improve Quality, Utilization and Management of Unaccompanied Housing (Dorms)**

**Goal Leader:** Adriana Rodriguez, AFIMSC Strategic Asset Management Plan Coordinator

**Goal Description:** The goal addresses the financial aspects of funding our Dorm Investment Strategy while building and tracking metrics related to the utilization and management of our dorms, all in an effort to improve quality of life for our Airmen. While the Air Force Installation and Mission Support Center only “owns” the financial aspect of this goal, we intend to use the utilization and management metrics to inform leadership at the bases on their performance and how they can improve.

### **What are your objectives?**

We have three main objectives:

1. Resource the Dorm Master Plan through focused investment. The Air Force currently invests an average \$200 million on dorms every year, but that level of investment isn't keeping pace with the accelerated degradation of dorms in the field.
2. Drive bases to plan, program and submit improvement projects for their dorms that fall below our condition goal of 80 on the building condition index, or BCI. This allows us to prioritize requirements within the Air Force Comprehensive Asset Management Plan.
3. Build, track and report on dorm utilization, management, conditions, furnishings and other areas of interest to the Airmen

### **Why is improving the quality, utilization and management of unaccompanied housing important to AFIMSC?**

All Air Force infrastructure is failing at an accelerated pace due to decades of under investment as the service invested other priorities such as weapon systems, new technologies and Combatant Command support. Dorms are no different; currently 32% (FY20) of our permanent party and technical training dorms are below the condition goals we've worked with AF/A4C to incorporate into policy.

With so many dorms in an unacceptable condition, we have roughly 22,000 Airmen living in dorms that the private sector would not accept. This translates to a lower quality of life for our Airmen, and impacts retention and recruitment, and garners scrutiny from concerned stakeholders. When quality and lack of capacity issues arise at installations, AFIMSC is in the unique position to build and resource get-well plans, prioritized by risk and dorm condition, to fix this problem for the entire Air and Space Force.

### **How does your goal support AFMC, Air Force and National Defense Priorities?**

AFIMSC is charged with making sure Airmen across the Air Force are ready and installations are operationally resilient and able to produce continuous airpower. A big part of taking care of Airmen is making sure they have access to safe, quality dorms so they can focus on their mission in support of AFMC, Air Force and National Defense priorities.

### **How are you measuring success?**

We are measuring success in five ways:

1. The amount of dorm requirements that are funded.
2. The change in dorm condition indexes.
3. The refresh rate of dorm furnishings.
4. Work order completion rates for dorm repairs.
5. Room turnover rate.

### **Is there anything you would like to add?**

AFIMSC can only impact changes in funding of dorm requirements. The improvement of dorm utilization and management in the field is ultimately up to the local commander, but we are here to support in any way we can.

