

AFCEC Housing Training: Leading the Way

AFCEC's Installations Directorate is leading the training effort to define base Military Housing Office (MHO) training needs for all AF housing personnel that will be used to acquire the necessary knowledge, skills and abilities to be successful in their roles. The recently developed AFCEC Housing Strategic Training Plan incorporates guidance on three training delivery methods for current and future training: instructor led training, computer-based training, and just-in-time-training.

In addition to several successful virtual AFCEC CIMS-led training, development has begun on training products to align computer-based training and just-in-time training. To continue execution of the strategic training plan, AFCEC/CIMS created two brief and informative videos to reach Airmen at-large and provide them with an understanding of the MHO and its mission to assist them with their housing needs. One video provides an overview of the role the MHO plays and how MHOs support Airmen and their families. The other video provides an overview of Unaccompanied Housing (UH) and how UH supports unaccompanied Airmen. The videos are an introduction to both the MHO and UH, and the programs and services they provide.

In addition to the videos as stand-alone resources, they will be incorporated into an interactive electronic book (e-Book) that provides key information about housing and the MHO that Airmen need when in-processing at a duty station. The e-Book includes sections on Overseas Housing, Privatized Housing, and UH and highlights specific details, services, and procedures pertaining to each. Additionally, the e-Book touches on Life, Health and Safety concerns, standard inspections, and processes for maintenance needs and general questions.

The e-Book is an ideal training tool addressing key concepts by combining self-paced learning with interactive capabilities such as game-style activities and knowledge checks throughout which reinforce critical knowledge and understanding of AF Housing and the MHO.

These resources will help address the concern mentioned in the recent NDAA about many military personnel being unaware of the MHO and their role. AFCEC/CIMS has posted two stand-alone videos on the AFCEC/CIM SharePoint site <https://portal.afcec.hedc.af.mil/CI/CIM/Videos/Forms/Thumbnails.aspx> and the e-Book with embedded videos to be hosted on the AFCEC/CIMS SharePoint site during the first quarter of 2021.