

## Airman and Family Services Division Leadership changes

On July 13, Toni Hansen became technical director of the AFIMSC Airman and Family Services Division, part of the Installation Support Directorate, upon the retirement of Michael Bensen.



This division is responsible for providing intermediate oversight and support of all Air Force Support morale, welfare and recreation, child and youth, appropriated fund food and lodging activities for 77 main operating bases and their geographically assigned units. It also supports the official mail and postal operations at CONUS installations.



Hansen brings a wealth of experience to the A&FS Enterprise Management role. She is currently part of the Defense Senior Leader Development Program and is transitioning here out of student status at the United States Army War College in Carlisle Barracks, Pennsylvania. Before her time there, she was the 17th Mission Support Group Deputy at Goodfellow AFB, Texas.

Hansen has previously served as Force Support Squadron Civilian Leader, Deputy, and flight chief positions in various assignments at both small and large installations. She started her career as a Palace Acquire intern in the Child and Youth Program.

"I'm grateful Mr. Dentino selected me for the position," Hansen said. "A&FS has done amazing things under the leadership of Mr. Bensen. I am excited to continue that trend and continuously look at other areas where we can assist squadrons and their leadership. I look forward to being able to be actively involved in advocating for and helping the Force Support Squadrons as they focus on the morale and welfare of the people on their installations."

Assisting Hansen with division oversight is Maj. Laura Glass, who is the first to become the Deputy, Airman and Family Services Division/Services Program Manager. Maj Glass comes to AFIMSC out of her student status at Air Command and Staff College in Maxwell AFB, Alabama.

Within the FSS, Maj. Glass has been an operations officer, a flight commander in various flights and has also served in the A1 directorate at the MAJCOM level. She also has extensive experience in deployed assignments, providing an extra dimension to the A&FS capabilities.

"It is exciting to be part of a group that does amazing things for wonderful people," Glass said. I look forward to expanding my knowledge of IMSC and utilizing it to help shape the FSS resourcing capabilities, especially as we go through these transitional times as a result of COVID."